## **COLFAN Client Testimonial**

It is with great pleasure and privilige that I extend to Colfan this unsolicited client testimonial with regards to our experiences in their rennovation arena.

Over the last several years our family made a critical decision to enhance the beauty of our home. As one can appreciate, the qualities and attributes that allowed us to make this decision was prompted by ongoing interactions with Colfan. Our initial and continued discussions were professional, meaningful, incisive, supportive and consistent in both our needs and wants.

My name is Shirley Bendavid-Stobnicky, President of Creative Partners in Performance Inc. Our focus is in building leadership/employee talent which is about driving stellar performace and communications in organizations. The Colfan team led by Joe Colisomo has allowed us from the start to operate from a high level of trust which was preserved throughout our engagement and became a natural extension to theiteam.

We had various stages of work scheduled at different times and our first experience set the stage for Colfan being the only service provider to do the work in our home. We could not imagine another contractor stepping in – as they are in a class of their own.

I meet and engage service providers every day and have done so for over 25 years; Colfan understands and exceeds client requirements. We have engaged them at the best of times and under emergency circumstances and at every one of those crossroads we have been delighted and appreciative that they were in our home. The one key ingredient in the field of customer service that is paramount for me personally, professionally and as it relates to my family is peace of mind. Their service, expertise, capability, level of trust and engagement continues to be unparalleled in my opinion. They clearly understand that successful relationships are not about what clients want to hear but rather 'need to hear' and this is what allows this fine team to continue in their successful journey.

It is not often that a client can say they have experienced unequivocal 'peace of mind' and 'hassle-free service' in a construciton zone however we can...

The administrative staff are sharp, intuitive and relay with good timing messages to keep things in motion and most precious are his professional contractors who are intelligent, can articulate when a course correction is required and when simply explaining the various options that naturally stem from a working plan to a change in the game plan.

We are forever grateful to have had the Colfan team in our home and now in our lives as professionals we can turn to under the best and challenging of times.

Colfan, our sincere appreciation and heartelt thanks – you're clearly the best of the best.

Shirley Bendavid Stobnicky, President

Creative Partners in PErformance Inc February 28, 2011

